

The FAA is building a safety culture by enhancing front-line and mid-level managers' leadership skills

CHALLENGE

Build a safety culture in which all personnel think more holistically about airspace service and safety

Drive greater engagement and belonging by empowering leaders to coach, motivate and develop teams

SOLUTION

Integrate BetterUp as a core component of the leadership experience with dedicated 1:1 coaching and access to on-demand and specialist coaches for 400+ frontline and mid-level supervisors

RESULTS

+15%

Growth in **Leading People ECQ**

+14%

Growth in **Psychological Safety**

+26%

Growth in **Team Feedback**

Data as of 2/10/22, results based on 415 FAA supervisors



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We are extremely excited to be partnering with BetterUp to not only unleash the full potential of our individual leaders, but that of the entire organization.



Jeff Planty
Vice President for
Technical Operations